

Terms and Conditions

Basketball Immersion & Drillo

1. These Terms

1.1 Definitions

For the purposes of these Terms and Conditions:

- Affiliate means an entity that controls, is controlled by or is under common control with a party, where "control" means ownership of 50% or more of the shares, equity interest or other securities entitled to vote for election of directors or other managing authority.
- Company (referred to as either "the Company", "We", "Us" or "Our" in this Agreement) refers to joint venture of Basketball Immersion and Drillo under the company Strive Nordic Mgmt AB, 194 65 Upplands Vasby, Sweden.
- Country refers to: Sweden
- Service refers to the Website.
- Terms and Conditions (also referred as "Terms") mean these Terms and Conditions that form the entire agreement between You and the Company regarding the use of the Service.
- Third-party Social Media Service means any services or content (including data, information, products or services) provided by a third-party that may be displayed, included or made available by the Service.
- Website refers to Basketball Immersion.
- You means the individual accessing or using the Service, or the company, or other legal entity on behalf of which such individual is accessing or using the Service, as applicable.

1.2 What these terms cover

1.1.1 These are the terms and conditions on which we supply our semi-private, event, camp, clinic and international services ("services").

1.1.2 Bookings for our services may only be made online via our website. If booking for a minor aged under 18 years of age, by making a booking on our website you confirm that you have parental responsibility for the child or children for whom you are booking the services.

1.1.3 We accept one-off (or ad hoc) bookings for our services.

1.3 Why you should read them. Please read these terms carefully before you submit your order for services to us. These terms tell you who we are, how we will provide services, how you and we may change or end the contract, what to do if there is a problem and other important information. If you think that there is a mistake in these terms, please contact us to discuss.

1.4 These are the Terms and Conditions governing the use of this Service and the agreement that operates between You and the Company. These Terms and Conditions set out the rights and obligations of all users regarding the use of the Service.

Your access to and use of the Service is conditioned on Your acceptance of and compliance with these Terms and Conditions. These Terms and Conditions apply to all visitors, users and others who access or use the Service.

By accessing or using the Service You agree to be bound by these Terms and Conditions. If You disagree with any part of these Terms and Conditions then You may not access the Service.

Your access to and use of the Service is also conditioned on Your acceptance of and compliance with the Privacy Policy of the Company. Our Privacy Policy describes Our policies and procedures on the collection, use and disclosure of Your personal information when You use the Application or the Website and tells You about Your privacy rights and how the law protects You. Please read Our Privacy Policy carefully before using Our Service.

2. Information About Us and How to Contact Us

2.1 Who we are. These camps are being delivered as part of a joint venture between Basketball Immersion & Drillo, operating under Strive Nordic Mgmt AB, a company registered in Sweden. Our company registration number is 559234-5713 and our registered office address is Lövmovägen 93, 194 65 Upplands Väsby, Sweden.

2.2 How to contact us. You can contact us by writing to us at info@drillo.se

2.3 How we may contact you. If we need to contact you we will do so by telephone or by writing to you at the email address you provided to us in your order.

2.4 "Writing" includes emails. When we use the words "writing" or "written" in these terms, this includes emails.

3. Links to Other Websites

Our Service may contain links to third-party web sites or services that are not owned or controlled by the Company.

The Company has no control over, and assumes no responsibility for, the content, privacy policies, or practices of any third party web sites or services. You further acknowledge and agree that the Company shall not be responsible or liable, directly or indirectly, for any damage or loss caused or alleged to be caused by or in connection with the use of or reliance on any such content, goods or services available on or through any such web sites or services.

We strongly advise You to read the terms and conditions and privacy policies of any third-party web sites or services that You visit.

4. Our Contract With You

4.1 How we will accept your order

4.1.1 Our acceptance of your order will take place when we email you to accept it, at which point a contract will come into existence between you and us.

4.1.2 Subject to clause 13.3, or unless we agree otherwise, we will not accept your order until you have paid the relevant charges for that booking. Completing a registration form without payment does not result in an accepted order.

4.2 If we cannot accept your order. If we are unable to accept your order, we will inform you of this and will not charge you for the services. This might be because the services are oversubscribed, because of unexpected limits on our resources which we could not reasonably plan for or because we have identified an error in the price or description of the services.

5. Your Rights to Make Changes

5.1 If you wish to make a change to the services you have ordered, please contact us. We will let you know if the change is possible. If it is possible we will let you know about any changes to the price of the services, the timing of supply or anything else which would be necessary as a result of your requested change and ask you to confirm whether you wish to go ahead with the change.

5.2 Any changes made to a booking with 15 or more days notice of an event will result in a 50% refund. Any changes made to a booking within 14 days of the date on which the services are or were due to start, will result in no refund. Exceptions will be made in matters of mitigating circumstances, such as an injury whereby a doctor's note is provided.

5.3 Any changes for bookings to residential camps the following rules apply

- Within 29 days after booking - 100% Refund
- Cancelling 29 days after booking but 90 days BEFORE camp - 5% Service Charge
- Cancelling 60 - 90 days before camp - 75% refund
- 60 days or less - No Refund

6. Our Rights to Make Changes

6.1 We may change the services to reflect changes in relevant laws and regulatory requirements and/or to implement minor technical adjustments and improvements, for example to address a security threat.

6.2 We may also change the content of the services (e.g. the sorts of activities being carried out during the services) if supply of the services as described on our website is prevented by an event outside our control (e.g. adverse weather conditions or staffing changes). If this happens we will contact you as soon as possible to let you know.

7. Providing the Services

7.1 We will begin the services on the date selected by you during the order process.

7.2 We are not responsible for delays outside our control. If our supply of the services is delayed or prevented by an event outside our control (e.g. adverse weather conditions or strikes) then we will contact you as soon as possible to let you know and we will take steps to minimise the effect of the delay and we will take all reasonable steps to provide the services. Provided we do this we will not be liable for delays caused by the event, but if there is a risk of substantial delay or if the services are not provided at all you may contact us to end the contract and receive a 50% refund for any services you have paid for but not received or, alternatively and at our discretion and subject to availability, we may allow you to attend an alternative session.

7.3 What will happen if you do not give required information to us. We may need certain information from you so that we can supply the services, for example (and without limitation) a completed registration form and details of any allergies, medical conditions and dietary requirements for each child. This requirement is stated in the description of the services on our website. We will contact you to ask for this information. If you do not give us this information before the services are due to commence, or if you give us incomplete or incorrect information, we may either end the contract (and clause 11.2 will apply) or make an additional charge of a

reasonable sum to compensate us for any extra work that is required as a result. We will not be responsible for not supplying all or any part of the services if this is caused by you not giving us the information we need.

7.4 We may suspend supply of the services if you do not pay. If you do not pay us for the services when you are supposed to (see clause 13.3) and you still do not make payment within 7 days of us reminding you that payment is due, we may suspend supply of the services and not take or honour any further bookings from you until you have paid us the outstanding amounts. We will contact you to tell you we are suspending supply of the services. We will not charge you for the services during the period for which they are suspended and you acknowledge that you may lose any place you had already booked to receive our services. As well as suspending the services we can also charge you interest on your overdue payments (see clause 13.3).

8. Behaviour

8.1 We reserve the right to exclude (temporarily or permanently, at our discretion) any individual for any reason including (without limitation) inappropriate behaviour, illness or bullying.

8.2 If despite our reasonable efforts we cannot fill the space which had been reserved for an individual during any period of suspension, no refunds will be provided for any services you have paid for but not received. This is because we will have allocated resources, time and commitment in the event of an excluded individual and we have been unable to recoup our losses by placing another individual in that pre-reserved space.

9. Our Obligations

9.1 We will:

9.1.1 provide the services using reasonable care and skill; and

9.1.2 in the circumstance of youth clinics or camps, we will inform you about any accidents involving your child or children which occur whilst we are providing the services.

9.2 We have a duty to respond if we suspect that a child may be suffering from or makes a disclosure about abuse. In this event, we will contact the relevant local authority and act upon their advice.

10. Your Obligations

10.1 You will:

10.1.1 complete a registration form in respect of you as an individual or on behalf of your child or children

10.1.2 inform us promptly about any changes to the information provided in the registration form(s);

10.1.3 read all of our policies and procedures and comply with them (abbreviated copies of our policies and procedures are available on our website and full copies are available either by email on request or in hard copy format at the location where we are supplying services);

10.1.4 ensure that you or your child or children do not bring valuable personal items to our sessions; we are not responsible for any losses;

10.1.5 in the instance of youth camps or clinics, collect or arrange for your child or children to be collected at the collection time notified to you at the time you placed your order which is the finish time for the session you have booked ("Collection Time");

10.1.6 inform us, strictly in writing, about any specific dietary requirements and allergies or medical conditions suffered by you, your child or children;

10.1.9 notify us promptly (providing as much advance notice as possible) if you have booked services that you or your child will not be attending;

10.2 You agree that if you as an individual or your child is involved in an accident whilst participating in our sessions, he/she will be treated by a qualified first aider and we will use all reasonable endeavours to contact you as soon as possible. You give your permission for us to sign any medical consent forms to enable you or your child to receive necessary urgent medical treatment in your absence.

10.4 You acknowledge that by making a booking, you consent for either yourself, your child or children to participate in the activities described as forming part of the services (or similar substituted activities) on our website

11. Your Rights to End the Contract

11.1 If you wish to end the contract within 14 days of the date on which the services are due to start, we will not refund any advance payment you have made for such services. This is because we will have allocated time, commitment and resources to the place and it will be difficult for us to fill it with another individual at short notice.

11.2 To end the contract with us, please let us know. You can contact us by writing to us at info@drillo.se

12. Our Rights to End the Contract

12.1 We may end the contract if you break it. We may end the contract at any time by writing to you if:

12.1.1 you do not make any payment to us when it is due and you still do not make payment within 7 days of us reminding you that payment is due;

12.1.2 you do not provide us with information that is necessary for us to provide the services, for example, the information described in clause 6.3.

12.2 You must compensate us if you break the contract. If we end the contract in the situations set out in clause 11.1 we will refund any money you have paid in advance for services we have not provided but we may deduct or charge you reasonable compensation for the net costs we will incur as a result of your breaking the contract.

13. If There Is a Problem With the Services

If you have any questions or complaints about the services, please contact us. You can contact us by writing to us at info@drillo.se.

14. Price and Payment

14.1 Where to find the price for the services. The price of the services (which includes any applicable discount available at the time you place your order) will be the price indicated on the order pages when you placed your order. We take all reasonable care to ensure that the price of the services advised to you is correct. However please see clause 13.2 for what happens if we discover an error in the price of the services you order.

14.2 What happens if we got the price wrong. It is always possible that, despite our best efforts, our services may be incorrectly priced. We will normally check prices before accepting your order so that, where the services' correct price at your order date is less than our stated price at your order date, we will charge the lower amount. If the services' correct price at your order date is

higher than the price stated to you, we will contact you for your instructions before we accept your order.

14.3. You must pay for the services in advance, before we start providing them and at the time you place your order via our website.

14.4 What to do if you think an invoice is wrong. If you think an invoice is wrong please contact us promptly to let us know. You will not have to pay any interest until the dispute is resolved. Once the dispute is resolved we will charge you interest on correctly invoiced sums from the original due date.

14.5 Unless otherwise stated in these terms or unless otherwise agreed with us in writing, no full or partial refunds will be made if an individual does not attend booked sessions

14.6 We will make any refunds due to you in accordance with these terms as soon as possible and within 14 days of cancellation or occurrence of the relevant event triggering your entitlement to a refund. As an alternative to a providing a refund, we may instead provide a credit to your account to the value of the refund.

14.7 Offers and discounts. On occasion, we offer our customers certain offers and discounts, details of which can be found on our website. Any applicable offers or discounts available to you at the time you make your booking will be shown on our website. If you subsequently amend or change a booking, it may be that offers or discounts made available to you at the date of your original booking will not apply to your amended or changed booking but we will communicate this to you if and when it becomes relevant.

14.8 We reserve the right to amend or withdraw any of our offers and discounts at any time at our discretion.

15. Limitation of Liability

15.1 Notwithstanding any damages that may incur, the entire liability of the Company and any of its suppliers under any provision of this Terms and Your exclusive remedy for all of the foregoing shall be limited to the amount actually paid by You through the Service or 100 USD if You haven't purchased anything through the Service.

To the maximum extent permitted by applicable law, in no event shall the Company or its suppliers be liable for any special, incidental, indirect, or consequential damages whatsoever (including, but not limited to, damages for loss of profits, loss of data or other information, for business interruption, for personal injury, loss of privacy arising out of or in any way related to the use of or inability to use the Service, third-party software and/or third-party hardware used with the Service, or otherwise in connection with any provision of this Terms), even if the Company or any supplier has been advised of the possibility of such damages and even if the remedy fails of its essential purpose.

15.2 We do not accept responsibility for loss or damage to any valuable items brought to our sessions by your child or children. We reserve the right to remove such valuable items from your child or children's possession and retain them until the end of the session.

16. How We May Use Your Personal Information

We will only use your personal information as set out in our privacy policy and full terms and conditions as viewable on our website.

17. Other Important Terms

17.1 We may transfer this Agreement to someone else. We may transfer our rights and obligations under these terms to another organisation.

17.2 You need our consent to transfer your rights to someone else (except that you can always transfer our guarantee). You may only transfer your rights or your obligations under these terms to another person if we agree to this in writing.

17.3 Nobody else has any rights under this contract (except someone you pass your guarantee on to). This contract is between you and us. No other person shall have any rights to enforce any of its terms.

17.4 If a court finds part of this contract illegal, the rest will continue in force. Each of the paragraphs of these terms operates separately. If any court or relevant authority decides that any of them are unlawful, the remaining paragraphs will remain in full force and effect.

17.5 Even if we delay in enforcing this contract, we can still enforce it later. If we do not insist immediately that you do anything you are required to do under these terms, or if we delay in taking steps against you in respect of your breaking this contract, that will not mean that you do not have to do those things and it will not prevent us taking steps against you at a later date. For example, if you miss a payment and we do not chase you but we continue to provide the services, we can still require you to make the payment at a later date.

17.6 Alternative dispute resolution. Alternative dispute resolution is a process where an independent body considers the facts of a dispute and seeks to resolve it, without you having to go to court. If you are not happy with how we have handled any complaint, you may want to contact the alternative dispute resolution provider

17.7 The Company reserves the right to use any photograph/video taken at any event, without the expressed written permission of those included within the photograph/video. The Company may use the photograph/video in publications or other media material produced, used or contracted by The Company including but not limited to: brochures, invitations, books, newspapers, magazines, television, websites, etc.

To ensure the privacy of individuals and children, images will not be identified using full names or personal identifying information without written approval from the photographed subject, parent or legal guardian. A person attending a The Company event understands that they might show up in Picture or video. Thank you for your understanding and cooperation!